



The Music Settlement
OHIO CITY • UNIVERSITY CIRCLE

CENTER FOR early childhood

COVID-19 FREQUENTLY ASKED QUESTIONS

UPDATED: Wednesday, June 3, 2020

Re-Opening Campus:

I. **When will The Music Settlement resume on-campus Early Childhood programs?**

Kindergarten and Preschool on-campus classes for the remainder of the 2019-2020 school year were cancelled (TMS's 2019-2020 school year ended on May 29, 2020).

Day School (full-day) programs will resume June 15, 2020 at our University Circle campus only. This summer session will run for families who were already enrolled in our July Day School program.

Our Ohio City campus will remain closed until the fall of 2020.

Arts For the Young (AFY) programs will not resume in-person during the summer (Zoom sessions were offered to complete the spring semester).

Tuition and Fees:

I. **Will I be charged for tuition for EC programs that were suspended in spring?**

When we suspended programs in mid-March, we also suspended ALL tuition for EC programs. Preschool/Day School/Kindergarten did provide online content, resources and Zoom sessions with the classroom teachers and specialists (these on-line offerings will conclude in June); however, Preschool/Kindergarten/Day School accounts will reflect the adjusted end date of March 16, 2020.

THE MUSIC SETTLEMENT
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2. Will I receive billing notifications from TMS (ActiveNet@Active.com) for Early Childhood programs?

We adjusted all tuition for Early Childhood programs to reflect the suspension of in-person services from mid-March through the end of the 2019-2020 school year (May 28, 2020). However, if you had a balance prior to March 16, 2020, we ask that you keep your account current by making a payment or discussing payment options with our Registrars (see #5). If you enroll in Summer Day School, AFY virtual sessions, Camp Create, Center for Music or Center for Music Therapy courses that had been, or continue to be provided, you are still responsible for that portion of your bill.

3. Will my tuition support (UPK, ECEE, TMS financial aid) continue?

Yes, all tuition support sources are reflected on accounts. Summer Day School will be supported by UPK, if previously receiving this tuition support.

4. Will I be charged late fees for non-payment?

No late fees will be accrued for late payment between March 16 - June 15 for Early Childhood accounts. If you are enrolled in Camp Create or summer Day School, that will be in session this summer, timely payment is appreciated as programs resume in June or July.

5. I have a Payment Plan. Am I required to maintain this payment schedule?

Payment plans established prior to March 2020 will be considered on an individual basis. Please contact Early Childhood Registrars Kathy Grau (KGrau@TheMusicSettlement.org) or Dawn Ray-Novak (DRayNovak@TheMusicSettlement.org) to assist in supporting payments. While the full payment may not be feasible, we do request that some payment be maintained to provide for accounts to be current for programs.

6. What about AFY? Will sessions resume or will refunds be given for missed lessons?

We provided virtual classes as an option to complete AFY's spring semester. We will not be extending the AFY Spring sessions into the summer. We will offer credit for Fall programs, or refunds for AFY sessions that were suspended and not completed virtually.

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Programs and Enrollment:

1. How will I know when programs will resume?

TMS is monitoring the current climate and required state closures. On May 14, 2020, Governor DeWine's office permitted childcare centers and some camps to re-open beginning June 1, 2020.

We have emailed families that were enrolled in Early Childhood summer programs to inform them of our plans to re-open in University Circle beginning June 15th. We appreciate your patience and understanding as we navigate through this ever-evolving situation with you.

2. What about Early Childhood events? Will these be held as planned?

All EC events have been cancelled, with the exception of End of School Year Parades. All other offerings and information sessions are being held online through virtual platforms.

3. Will summer camps still be offered?

All June and July Preschool Kids camps have been cancelled.

Camp Create will be offered in a modified version in July for families that were already registered for this University Circle camp.

A variety of TMS camps are being offered on-line for a broad range of ages and interests. Visit www.TheMusicSettlement.org/Camp or call 216-421-5806 ext. 100 for more information.

4. Is my space for next school year secure?

Absolutely! All enrollments for the 2020 – 2021 school year are secure. We look forward to a robust school year to begin in August and September 2020. Required paperwork for the 2020-2021 school year has been mailed out to registered families. This includes the Parent Handbook and required documentation for Licensing. All recently updated policies and procedures for Early Childhood programs will be emailed to parents over the summer to review.

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5. I have questions about next school year.

As we look ahead to fall and the anticipation of a new school year together, please know that your child's health and well-being are our priority at The Music Settlement. We have begun to adjust the classroom sizes to reflect smaller groups. Daily routines will have changes, too. A strong foundation at the start of school will allow us to grow together and be successful. If you have questions regarding programs for the fall or are reconsidering your enrollment, this is the time to give voice to your concerns and questions. It is our goal to support your family as we expand your child's world in the classroom this fall. Together, we can grow children who explore, communicate, feel confident, secure, and develop to their fullest potential.

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